

SUBJECT: CNP-M-A092724-01 CNP Planned Market System Maintenance – Initial

NOTICE DATE: September 27, 2024

NOTICE TYPE: CNP-M-A092724-01 – Initial

DAYS AFFECTED: Sunday, October 6, 2024, from 3:00 PM CST – Sunday, October 6, 2024, 11:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance on Sunday, October 6, 2024, from 3:00 PM CST – Sunday, October 6, 2024, 11:00 PM CST.

The following impacts are expected:

- Service orders including 24/7 reconnects, will be held in queue, and processed once the maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available.
- Users of CRIP and UHIT applications may see a delayed response.
- There will be no impact to NAESB.

ADDITIONAL INFORMATION: A reminder Market Notice regarding this planned maintenance will be sent prior to this activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC